
DIRECTORATE
ENERGY

DEPARTMENT
Energy Retail Services

SALARY

R 1712461 - R 2256819 (T18)

REFERENCE NUMBER

NRG 94/26 Ext*

CLOSING DATE

18.09.2026

ELIGIBILITY

Suitably Qualified
Candidates

NRG 94/26 Manager Retail CRM Marketing (Those that previously applied do not need to reapply)

Requirements

- A Relevant three-year Tertiary qualification (preferably in Engineering, Marketing or Business, etc.)
- Valid driver's licence
- Considerable Management experience at a senior level in relevant field (8 years or more)

Key Performance Areas

- Identify and define the immediate, short- and long-term objectives goals
- Lead, coordinate, and direct the staff and resources and control outcomes associated with utilization, productivity and performance of personnel within the branch
- Ensure best practice Retail customer relations management is performed
- Ensure effective Public transfer of knowledge and awareness regarding the safe use of Energy/Electricity
- Ensure effective Public awareness regarding the Energy Retail products and services
- Manage and guide Electricity Prepaid and Post-paid project and contracts
- Disseminate functional and Operational information on the immediate short- and long-term objectives and current developments, problems and constraints

How to Apply

By submitting your application for a position at the City of Cape Town, you are consenting to the use of your personal information provided as part of your application and/or Recruitment process for Recruitment and Selection purposes. In addition, you may be required to undergo, including but not limited to, Criminal and Security Checks, Personal Verification, and Lifestyle Audits, throughout your recruitment process and/or subsequent employment.

Internal staff: APPLY ON LINE VIA SAP PORTAL
External candidates: APPLY ON LINE VIA



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

www.capetown.gov.za/careers

Certified copies of qualifications must be available on request. Applicants are respectfully informed that, if no notification of appointment is received within three months of the closing date, they must accept that their applications were unsuccessful



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD